**Sarah Groom**

**From:** Horsham District Council <HorshamDC@stayconnected.horsham.gov.uk>
**Sent:** 25 March 2021 14:42
**To:** Office Inbox
**Subject:** Our Business Waste prices are changing from May 2021

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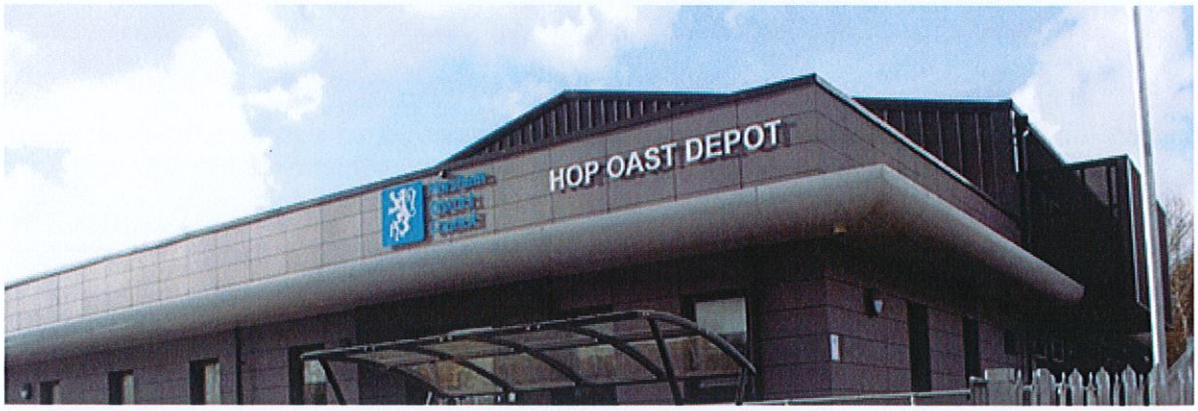


# Business Waste

## Important information about your Business Waste contract

### Dear Customer,

Horsham District Council is undertaking a change to the pricing structure for our business waste customers.

In order to meet the needs of our customers and create a fairer charging method for your varied bin disposal requirements, from May 2021 we will be moving to a tiered pricing structure based on the weight of the waste that is disposed of by your business. We will also be implementing a small price increase of 2.5% over all bin types.

For further information, please refer below or you can contact our experienced team by emailing **businesswaste@horsham.gov.uk** or calling 01403 739391.

### How will this affect my bill for trade waste?

Instead of paying a fixed price for a bin size, charging will now be based on the average weight of the waste.

A simple two tier price structure will be introduced as per below.

- Tier 1: 0-75 kg
- Tier 2: 76-150kg

There will also be an excess charge for waste over 150kg. Our prices remain competitive and we will be providing a bespoke service to customers falling into the excess waste category to assist you in reducing your waste costs. This service is open to all our customers and we encourage you to contact our experienced team to discuss individual requirements.

The detailed prices for your business will be sent to shortly.

## Why are the Council introducing this change to the pricing structure?

The current method is based on a set fee per bin and does not take into consideration fluctuations throughout the month in disposal requirements from individual businesses. As the waste needs of businesses can vary from week to week the tiered pricing structure will take into account average weights of your bin provision across each monthly period.

Charging based on the average weight of the waste that is disposed of represents a fairer pricing strategy for all of our customers and is a consistent charging method within the market.

An additional benefit is that by charging per weight, we encourage businesses to consider what they dispose of via their business waste and look to recycle and reuse where possible.

## How do you know how much my waste weighs?

Our Refuse Collection Vehicles are fitted with equipment that is able to weigh and scan your bin when it is emptied and calculates the weight of the waste within your bin. This information will be recorded against your account and the charges will reflect this.

## How can I reduce the amount of waste generated by my business?

The less you throw away, the less you pay!

Reducing your business waste will not only help with your environmental impact but can also save you money. **The Waste Resources Action Programme (WRAP) offers support to businesses for reducing waste**.

We will be able to offer bespoke options to all customers who are looking to reduce business waste costs or help your environmental impact, and our experienced team will be more than happy to discuss all options on a one-to-one basis.

## What if I don't want to move to the tiered pricing structure?

This is our new pricing structure and is consistent within the industry. It offers many benefits, is more flexible and fairer ensuring customers pay based on what they dispose of.

If you do not want to continue with your business waste collections you will have the option to not renew their contract with us before the new pricing structure is introduced in May 2021. If you chose to not renew your contract we will terminate your account and remove your bins from your site after 30 April 2021.

## What happens next?

Please look out for your contract renewal invitation which we will be sending out soon. This will include the detailed prices for your business and a link for you to renew your contract.

Kind regards,

**Horsham District Council**

**Stay connected**

Parkside, Chart Way, Horsham,
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Horsham District Council

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